Outback Training App:
Pain Points and Brag Points

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- Servers now have a place to tackle the information in an easier and more organized way

- In turn, servers are now becoming more prepared through consistent training

- Due to the increase in better communication, training time is more efficient.

Brag Points

- Outback trainees who are trying to make it through a very rigorous training program for serving

- Outback trainers who are needing documentation for their trainees

Target Audience

1. Information overload in such a short amount of time

2. Preparation is inconsistent among trainers

3. Communication among managers and trainers lack

4. Training is taking more time than needed

Pain Points and Needs